

Our Team

President & Chief Enthusiasm Officer! – C. Robin Howlings - Ext. 225 – rhowlings@danamark.com

Vice President & General Manager – Krish Moorthy (CGA) - Ext. 240 - kmoorthy@danamark.com

- Day-to-Day Operations
- IT
- Human Resources
- Purchasing & Manufacturing
- Finance

Director of Sales, Foodservice – Steve Grodzuik - Ext. 250 - foodservesales@danamark.com

- Foodservice Sales
- Healthcare & Hospitality Sales
- Product Development Manager for Specialty Markets

Director of Sales, Office Coffee & Residential Water – Syed Qadri (Bsc.) - Ext. 255 – coolersales@danamark.com

- Quantum Water Cooler Sales
- Everpure Office Coffee Water Sales
- Residential Systems Sales Manager

Director of Sales, Commercial/Industrial Markets – Dan Franson - Ext. 236 – commercialsales@danamark.com

- Commercial & industrial Sales
- Small Community Water Systems
- Ultrafiltration Systems & Membranes

Technical Support Manager – Rafiq Qutub (B. Chem. Eng.) - Ext. 235 - technicalsupport@danamark.com

- Technical support for all brands, filter sizing, field tests, water testing & analysis
- Web casts, website development and electronic marketing

Production/Warehouse Manager – Ramesh Subramanian (B. Mech. Eng.) - Ext. 224 production@danamark.com

- Overall responsibility for Shipping and Receiving
- Quality Assurance Manager for all production products
- Logistics

Customer Care

DanaBuddy A to L* - Bob Jozsa – Ext. 265 – customercare@danamark.com

DanaBuddy M to Z* – Chris (Mac) Macoritto - Ext. 238 - orderdesk@danamark.com

- All order desk related issues
- Stock status inquiries
- Warranty & return authorizations
- Back order inquiries

*According to the first letter of your company name

DanaCare Sales & Service Manager – Sasha Vujcic - Ext. 239 - danacare@danamark.com

- Responsible for all aspects of DanaCare National Service Programme
- Dealer Sales & Support for DanaCare Program
- Customer care and field support for all restaurant chains using Everpure/DanaPure filtration systems

Accounting Coordinator – Mareen Campbell – Ext. 245 – accounting@danamark.com

- Accounts Receivables and Accounts Payables

Shipping and Receiving Coordinators

Shawn Rogers - Ext. 230 - logistics@danamark.com

Oliver Lightbourne – ext. 226 - shippingandreceiving@danamark.com

- Shipping & Receiving
- Customer Pick Ups

Housekeeping

Our Terms:	Net 25 days (oac), VISA, MasterCard, American Express and Debit Cards
FOB:	Our Brampton warehouse, orders prepaid over \$1000 (Regular Ground Freight)
Taxes:	Extra where applicable
Restocking:	May be subject to a restocking charge, please contact your “Buddy” for an RGA
Minimum order:	\$50
Orders:	Shipped within 48 hours/ p/up orders ready in 24 hours. Two weeks on production
Order Confirmation:	We will fax you a confirmation of your order prior to shipment. If you order online (from our website), you can print off a confirmation
Online Ordering:	Please visit our website and order online – www.danamark.com
Shipment Notification:	As soon as your order is shipped, we will email you notification
Our Hours:	Monday to Friday 8:30 am to 5:00 pm eastern standard time

